



**Military Medical Insurance  
(MMI)  
P.O.Box 6219  
Tel:1535  
E-mail: info@mmi.gov.rw  
KIGALI-RWANDA**

**Invitation No: 03/MMI/ D/2021**

**23 November 2021**

Tender Notice (TN) / Invitation for Bids (IFB)

**THE TITLE OF THE TENDER: SUPPLY AND INSTALLATION OF CALL CENTER EQUIPMENT**

**TENDER NUMBER: 004/21-2022/MMI/G/NOCB/MMI Budget**

1. The Military Medical Insurance-MMI (hereinafter called “Client”) funded by MMI Budget intends to apply a portion of the funds to eligible payments under the contract for which this Bidding Document is issued.

The Military Medical Insurance-MMI invites eligible bidders to submit bids for the **SUPPLY AND INSTALLATION OF CALL CENTER EQUIPMENT**

2. Tender Document may be obtained from MMI building located in MOD compound, Kimihurura, Kigali City; Tel: 0788301004; Office n0 08, E-mail: procurement@mmi.gov.rw upon presentation of proof payment of a non-refundable fee of five Thousand nine hundred Rwanda Francs (5,900 FRW) to MMI Account N° **100009292** opened at National Bank of Rwanda (**BNR**).
3. Tender Document may be obtained on any working day from 07:00AM to 16:00PM at MMI procurement office from **November 23<sup>rd</sup> 2021**
4. All bids shall be accompanied by a Bid Security of 500,000 FRW

Enquiries regarding this tender may be addressed to MMI Procurement office

5. Well printed bids, properly bound and presented in 04 copies one of which is the original must reach the office of procurement officer at the address mentioned above not later than **December 28<sup>th</sup> 2021, 10:00 hrs am**, late bids will be rejected and returned unopened.
6. Bids will be opened in the presence of bidders or their representatives who choose to attend on **December 28<sup>th</sup> 2021, 11:00hrs am** exact time, at MMI head office. The Outer envelope should clearly indicate the tender name and title.
7. Bidding will be conducted in accordance with the Law N° 62/2018 of 25/08/2018 governing the Public Procurement.

**DR K KAYONDO  
Lt Col  
DG MMI**